



## FEATURED PROJECT

# Global Ground Support

Members of Ally's Operational Technology Group Help National Leader in Plane Deicing to Design and Implement Low-Cost, Web-Based Vehicle Telemetry System

### Project Details

Global Ground Support is a manufacturer of plane deicing trucks that operates in 33 countries and holds exclusive contracts with both the United States Navy and United States Air Force. The company was looking for a cloud-based telemetry system that could access, process and synchronize data from individual truck terminals in order to track operations in real-time and measure how much deicing fluid operators used.

### Solution

Members of Ally's Operational Technology Group collaborated with Inductive Automation to design a customized, web-based telemetry system to track, organize and store information regarding each of the 1,700 deicing trucks in service across Global Ground Support's entire client base.

### Conclusion

The MIDAS system, accessible by any authorized Internet-connected device, allows analysts to review real-time information from any deicing truck worldwide. This insight helps Global Ground Support improve efficiency and driver accountability, while reducing the carbon footprint associated with the overuse of deicing fluid.

*"I very quickly learned that not only were we going to be able to meet the basic requirements of the system that I was hoping to develop and expected in order to be successful, but we were going to be able to exceed them."*

—Jeffrey C. Walsh, Executive Vice President Sales Service and Marketing  
Global Ground Support, LLC

## MIDAS: Management Information Database Accounting System

Built on Inductive Automation's Ignition SCADA Platform

Web-Based Data for Fast Deployment and Remote Accessibility

Unlimited Secure Database Connections

Increased Worker Accountability and Efficiency Leading to Reduced Carbon Footprint

User-Developed Database Applications



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844-AES-ALLY